

---

# Welcome to your Integration..... **VeroConnect\_API**

This guide is meant to provide high-level information to help you get off to a **great** and **productive** start.

<b>Project Process</b>	<b>2</b>
Week 1 - Account Creation/Configuration	
Week 2 - Go Live/Troubleshooting Assistance	
Week 3 - Troubleshooting Assistance/Q&A	
<b>Ordering Methods</b>	<b>2</b>
<b>Authentication</b>	<b>3</b>
<b>Report Results Links</b>	<b>3</b>
Tokenized	
Password-Protected	
<b>Developer Resources</b>	<b>3</b>
<b>FAQ's</b>	<b>4</b>

## **Project Process**

### **Week 1 - Account Creation/Configuration**

- Your VeroConnect integration account will be created and configured.
- A unique API Key (Token) specific to your account will be generated and provided to you. This API Key will be used to authenticate orders posted through the API.

### **Week 2 - Go Live/Troubleshooting Assistance**

- We will assist in troubleshooting issues that may arise and answering questions.

### **Week 3 - Troubleshooting Assistance/Q&A**

- A final week of integration support will be provided.

## **Ordering Methods**

The VeroConnect API supports one of two ordering methods (not contextual):  
“Direct” or SwiftHire Mobile.

The “Direct” method posts the order directly to the platform for processing and requires all needed information upon time of submission to fulfill the background check.

SwiftHire Mobile sends an email and/or text message to the applicant where they enter all remaining needed information that may not be available to your organization up-front.

## Authentication

API requests will be validated only through **Basic Authentication**. deverus will generate a unique API Key specific to your account. Please note that your webhookUrl must be unprotected, or “public”, to successfully receive our report status updates and report results link.

Example API Key:  
1A2AAA34-A567-8910-AA12-A345A678A910

## Report Results Links

A link to view the report will be delivered through to your webhookUrl. There are two results links options to choose from: Tokenized or Password-Protected.

### → Tokenized

- ◆ Tokenized links do not require a recruiter to enter login credentials to view a report. When clicked, the report will open in a new browser tab. Tokenized results links will expire after a maximum of 30 days. After the link expires, the user will need to login to their HR Module in order to view the report. If an expired tokenized link is clicked, an authorization error message will appear.

### → Password-Protected

- ◆ This offers an additional security measure by prompting the recruiter to enter their current/valid platform login credentials.

## Developer Resources

For a more in-depth look at API specs, visit [API Reference - VeroConnect API](#)

## **FAQ's**

Q. Can I authenticate my webhookUrl to view the report link and/or permit status updates?

A. No, but an alternative way of implementing a secondary form of authentication to view a report is to utilize password-protected results links.

Q. What dictates user order routing?

A. User order routing is based on the submitting user/recruiter's email address included in the outbound POST to /orders endpoint. If the integration cannot identify/match the email to an active user's profile under your organization's account in the platform, the order will route to the "Default User" profile.

Q. How can I request the status of a report?

A. It is not possible to explicitly request a status, however you can use the report widget call to pull a *draft* report - which would indicate that the report is still in progress.

Q. Is it possible to order multiple packages in a single submission?

A. No, each order must contain only a single packageId.

Q. Will the integration detect order duplicates?

A. Yes. Duplicate detection is in effect for 24 hours from the time of submission and considers both the applicant's email address and packageId used in the original request.